

Starfish D2L Login Flags: Faculty Information (a/o 8/16/24)

As part of our ongoing efforts to support student success, we are piloting a new process to monitor D2L login activity. The goal is to identify students who are not logging into D2L (ONLINE COURSES ONLY) early in the semester, enabling timely interventions in line with national best practices to support their academic success. This initiative is part of our broader **Data-Informed Support** strategy, which uses analytics to guide and refine our student support efforts, ensuring interventions are both proactive and tailored to students' needs.

Process:

- A D2L Login flag will be activated in Starfish for ONLINE students who have not logged into D2L after the add/drop period to ensure students have had adequate time to engage with their courses.
- An email will be sent to these ONLINE students encouraging them to engage with their courses.
- A disclaimer will be added to the student email if they are working on assignments that do not require D2L login, allowing them to disregard the message if it doesn't apply.

Opt-Out Protocol:

- Faculty who do not wish to participate in this pilot can opt out by completing a short survey.
- The deadline for opting out is the end of the add/drop period.

Support:

- **Training:** We will provide training sessions and instructional videos to help faculty navigate this process, ensuring they can effectively support students in line with best practices.
- **Coordinated Care:** This process is part of a Coordinated Care Network, which connects various support services (advising, tutoring, financial aid) to ensure comprehensive student support.
- **Contact:** If there are any questions, please contact starfish@pennwest.edu.

Next Steps:

- Faculty teaching online courses for fall 2024 will receive an email with a survey link to opt out of the D2L login pilot after completing Roster Verification.

Email to Students not logging in (email templates are also saved in Starfish D2L Shell)

Subject: *Important: Access to Your D2L Brightspace Course*

Dear Rachel,

We've noticed that you haven't logged into your D2L Brightspace (Course Name and section) with Professor (Name) recently. It's important to access course materials, assignments, and announcements for your success.

- **Disclaimer:** If you have been assigned a project or activity that does not require you to log into D2L, please disregard this message.
- If you're having trouble accessing your D2L Brightspace account, visit My.PennWest.edu and click the IT Helpdesk tile.
- If you have withdrawn from or are not attending this class, please contact your instructor immediately.

Student Name: Rachel Lands

Student PWID: rlands4379

Let's work together to get you back on track!
Student Outreach and Success